

## Delta County Memorial Hospital Policies & Procedures - Outpatient Clinics

LOCATIONS APPLICABLE: ALL	<b>EFFECTIVE DATE:</b> 03/19/2020
APPROVED BY: CLINICS DIRECTOR	REVIEWED DATE(S):
	REVISED DATE(S):
OUTPATIENT CLINICS TELEHEALTH	

## **POLICY**

Telehealth visits are available to patients who have established patient-provider relationships and have been seen in a DCMH clinic in the last 3 years. Providers will determine who is appropriate for a telehealth visit and may grant a telehealth visit for a new patient at the discretion of the provider.

Telehealth visits will have the following items included in standard documentation:

- Verbal consent from the patient for the telehealth visit
- Notation that the visit was done via telehealth
- Time spent with the patient via telehealth.

Providers will determine the appropriate care and treatment of the telehealth patient and order labs, imaging, medications, referrals and other items via the EMR just as they would if the patient were in the office.

Office notes will be available on the patient portal just as if the patient were in the office.